Contact Information for Student Complaint Processes

**Alabama**

**Ron Leonard**  
Director of Special Initiatives  
Alabama Commission on Higher Education  
100 North Union Street  
Montgomery, AL 36104  
334.242.2211  
ron.leonard@ache.edu  
State Website: [http://ache.edu/AlaPortal.aspx](http://ache.edu/AlaPortal.aspx)

**Alaska**

**Patricia Nickell-Zimmerman**  
Institutional Authorization Coordinator  
Alaska Commission on Postsecondary Education  
P.O. Box 110505  
Juneau, AK 99811-0505  
907.465.6471  
patricia.nickell-zimmerman@alaska.gov

**Arizona**

**Lanna Dueck**  
Executive Director  
Arizona SARA Council  
2323 W. 14th St.  
Tempe, AZ 85281  
480.517.8226  
ldueck.azsara@riosalado.edu  
State website: [http://azsara.arizona.edu/](http://azsara.arizona.edu/)

**Arkansas**

**Alana Boles**  
Program Director for Private Career and Out-of-State Education  
Arkansas Department of Higher Education  
423 Main St., Suite 400  
Little Rock, AR 72201
Colorado

Heather Delange  
Director - Office of Private Postsecondary Education  
Department of Higher Education  
1600 Broadway, Suite 2200  
Denver, CO 80202  
303.862.3005  
heather.delange@dhe.state.co.us

Connecticut

Sean Seepersad, PhD  
Division Director of Academic Affairs  
Office of Higher Education  
State of Connecticut  
450 Columbus Boulevard, Suite 707  
Hartford, CT 06103-1841  
860.947.1837  
Sean.Seepersad@ct.gov  
State Website: http://www.ctohe.org/SARA/Default.shtml

Emily Bjornberg  
Senior Consultant  
Office of Higher Education  
State of Connecticut  
450 Columbus Boulevard, Suite 707  
Hartford, CT 06106  
860.947.1824  
Emily.Bjornberg@ct.gov

Delaware

Nick A. Buono  
Education Specialist  
Delaware Office of Higher Ed  
Delaware Department of Education  
The Townsend Building  
401 Federal Street, Suite 2  
Dover, DE 19901  
302.735.4193
District of Columbia

Angela H. Lee  
Executive Director  
Higher Education Licensure Commission  
Postsecondary Education  
Office of the State Superintendent of Education  
1050 First St. NE, 5th Floor  
Washington, D.C. 20002  
202.724.2095  
angela.lee@dc.gov  
State Website http://osse.dc.gov/service/state-authorization-reciprocity-agreement-sara

Florida

Karl Washington  
Director  
Department of Education  
325 West Gaines Street, Room 1414  
Tallahassee, Florida 32399  
850.245.3242  
karl.washington@fldoe.org

Sonia Browning  
Administrative Assistant II  
Department of Education  
325 West Gaines Street, Room 1414  
Tallahassee, Florida 32399  
850.245.3210  
sonia.browning@fldoe.org  
State Website http://www.flsara.org/

Georgia

Adam Hawk  
GA-SARA Coordinator  
Georgia Nonpublic Postsecondary Education Commission (GNPEC)  
2082 East Exchange Place, Suite 220  
Tucker, GA 30084  
770.414.3310  
adamh@gnpec.ga.gov
Patricia “Pat” Neri  
Program Manager  
Georgia Nonpublic Postsecondary Education Commission (GNPEC)  
2082 East Exchange Place, Suite 220  
Tucker, GA 30084  
770.414.3235  
GASARA@gnpec.ga.gov  
State Website: https://gnpec.georgia.gov/state-authorization-reciprocity-agreement-sara

Hawaii

Bobbi Lum-Mew  
Program Administrator  
Hawaii Post-Secondary Education Authorization Program (HPEAP)  
Department of Commerce & Consumer Affairs  
P.O. Box 541  
Honolulu, HI 96809  
808.586.7327  
hpeap@dcca.hawaii.gov  
State Website http://cca.hawaii.gov/hpeap/sara/

Idaho

Valerie "Val" Fenske  
Idaho Private Colleges & Proprietary Schools Coordinator  
Idaho State Board of Education  
P.O. Box 83720  
Boise, ID 83720-0037  
208.332.1587  
valerie.fenske@osbe.idaho.gov

Illinois

Nkechi Onwuameze, PhD  
Assistant Director for Academic Affairs  
Illinois SARA Coordinator  
Illinois Board of Higher Education  
1 N. Old State Capitol Plaza, Suite 333  
Springfield, Illinois 62701-1377  
217.557.7382  
sara@ibhe.org

Indiana
Ross Miller  
Director of State Authorization and Reciprocity  
Indiana Commission for Higher Education/  
Indiana Board for Proprietary Education  
101 W. Ohio Street, Suite 300  
Indianapolis, IN 46204-4206  
317.232.1033  
rmiller@che.in.gov  
Website: www.in.gov/bpe

Iowa

Lisa Pundt  
Compliance Officer  
Iowa College Student Aid Commission  
475 SW Fifth Street, Suite D  
Des Moines, IA 50309-4608  
515.725.3426 | fax: 515.725.3401  
lisa.pundt@iowa.gov

Kansas

Jennifer Armour  
Associate Director  
Academic Affairs  
Kansas Board of Regents  
1000 SW Jackson, Suite 520  
Topeka, KS 66612-1368  
785.430.4288  
jarmour@ksbor.org

Kentucky

Sarah Levy  
Director of Postsecondary Licensing  
Kentucky Council on Postsecondary Education  
1024 Capital Center Drive, Suite 320  
Frankfort, KY 40601  
502.573.1555  
sarah.levy@ky.gov  
State Website http://cpe.ky.gov/campuses/sararequest.html

Louisiana
LeAnn Detillier
Assistant Commissioner for Program Administration
Louisiana Board of Regents
1201 N. Third Street, Suite 6-200
Baton Rouge, LA 70802
225.342.4253
leann.detillier@laregents.edu
State Website http://www.regents.la.gov/subhome/institutional-licensure

Maine

Angel Loredo
Higher Education Specialist
Department of Higher Education
23 State House Station
Augusta, Maine 04333-0023
207.624.6846
angel.loredo@maine.gov

Maryland

Bryson Barksdale
Online Education Analyst
Maryland Higher Education Commission
6 North Liberty Street, 10th Floor
Baltimore, Maryland 21201
410.767.3388
bryson.barksdale@maryland.gov

Karen King-Sheridan
Associate Director, Collegiate Affairs
Maryland Higher Education Commission
6 North Liberty Street, 10th Floor
Baltimore, Maryland 21201
410.767.3404
karen.king-sheridan@maryland.gov
State Website: http://mhec.maryland.gov/institutions_training/Pages/acadaff/sara.aspx

Link to: Maryland Letter - Senate Bill 294 - Veterans' Education Protection Act

Massachusetts

Alex Nally
SARA Coordinator
Massachusetts Department of Higher Education
One Ashburton Place, Room 1401
Boston, MA 02108
617.994.6910
SARAInquiries@mass.gov
State website: www.mass.edu/sara

Michigan

James R. Farhat
Departmental Specialist
Employment & Training, Postsecondary Schools
Michigan Department of Labor and Economic Opportunity
201 N. Washington Square, 3rd Floor
Lansing, MI 48913
517.256.8670
farhatj@michigan.gov
State website: www.michigan.gov/pss

Minnesota

Betsy Talbot
Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
Saint Paul, MN 55108
651.259.3965
Betsy.Talbot@state.mn.us

Kate McCartan
Institutional Monitoring Specialist
Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
Saint Paul, MN 55108
651.259.3912
kate.mccartan@state.mn.us

Mississippi

Menia Dykes
Director of Accreditation
Mississippi Institutions of Higher Learning
3825 Ridgewood Road
Jackson, MS 39211
601.432.6372
mdykes@mississippi.edu
State Website http://www.mississippi.edu/mcca/sara.asp
Missouri

Leroy Wade
Deputy Commissioner
Missouri Department of Higher Education and Workforce Development
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
573.751.2361
leroy.wade@dhewd.mo.gov

Montana

Joe Thiel
Director of Academic Policy and Research
Office of the Commissioner of Higher Education
Montana University System
P.O. Box 203201
Helena, MT 59620-3201
406.422.8455
jthiel@montana.edu

Nebraska

Kathleen L. Fimple, Ph.D.
Academic Programs Officer
Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005
402.471.0030
Kathleen.Fimple@nebraska.gov

Nevada

Renée Davis
Assistant Vice Chancellor and Director of Student Affairs
Nevada System of Higher Education
2601 Enterprise Road
Reno, NV 89512
775.784.3447
rdavis@nshe.nevada.edu
State Website https://nshe.nevada.edu/administration/academics-student-affairs/sara/

New Hampshire
Steve Appleby
Director, Division of Educator Support and Higher Education
New Hampshire Department of Education
101 Pleasant Street
Concord, NH 03301-3494
(603) 271-2408
stephen.appleby@doe.nh.gov

Institution Inquires:
Patricia Edes
Program Specialist IV
New Hampshire Department of Education
603.271.0256
patricia.edes@doe.nh.gov

New Jersey
Eric Taylor, Esq.
Director, Office of Licensure
New Jersey Office of the Secretary of Higher Education
20 W. State St., Floor 4
P.O. Box 542
Trenton, NJ 08625
609.984.3738
eric.taylor@oshe.nj.gov

New Mexico
Alicia Armijo
Constituent Services Coordinator,
New Mexico SARA Coordinator
Legal Division
New Mexico Higher Education Department
2044 Galisteo Street, Suite 4
Santa Fe, NM 87505-2100
505.476.8411
Alicia.Armijo@state.nm.us

New York
Emily Sutherland
Supervisor of Higher Education Programs
New York State Education Department
89 Washington Avenue
Albany, NY 12234
North Carolina

Terrence R. Scarborough, M.P.A.
Director of SARA North Carolina
North Carolina State Education Assistance Authority
P.O. Box 14103
Research Triangle Park, NC 27709
919.248.4660
terrence@saranc.org
State Website  www.saranc.org

North Dakota

Cheryl Thompson
Outreach Manager
Communication | Training | State Authorization Coordinator
Core Technology Services
North Dakota University System
2000 44th Street SW, Suite 301
Fargo, ND 58103
701.239.6676
cheryl.thompson@ndus.edu

Ohio

Matt Exline
Assistant Director of Program Approval Operations
Ohio Department of Higher Education
25 South Front Street
Columbus, OH  43215
614.728.3095
mexline@highered.ohio.gov

Oklahoma

Kyle Foster
Assistant Vice Chancellor for Academic Affairs
Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
P.O. Box 108850
Oklahoma City, OK 73101-8850
Elizabeth Walker
Staff Assistant III
Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
P.O. Box 108850
Oklahoma City, OK 73101-8850
405.225.9154
lwalker@osrhe.edu
State Website http://www.okhighered.org/admin-fac/sara/

Oregon

Sean Pollack
Program Administrator
Higher Education Coordinating Commission
255 Capitol Street NE
Salem, OR 97310
503.947.5925
sean.pollack@state.or.us

Pennsylvania

Gina Wetten
Higher Education Associate II
Department of Education
Division of Higher and Career Education
333 Market Street
Harrisburg, PA 17126
717.265.7723
giwetten@pa.gov

Puerto Rico

David Baez
Economic Program Analyst
Office of Registration and Licensing of Education Institutions
Board of Postsecondary Institutions
PR State Department
PO Box 9023271
San Juan, PR 00902-3271
Rhode Island

Deanna Velletri  
Specialist, Proprietary Schools  
RI Office of the Postsecondary Commissioner  
560 Jefferson Blvd.  
Warwick, Rhode Island 02886-1304  
401.736.1118  
Deanna.velletri@riopc.edu

South Carolina

Peggy Simons  
Program Coordinator  
South Carolina Commission on Higher Education  
1122 Lady Street, Suite 300  
Columbia, SC 29201  
803.737.3476  
psimons@che.sc.gov  
State Website: click here

Stacey Price  
Program Coordinator  
South Carolina Commission on Higher Education  
1122 Lady Street, Suite 300  
Columbia, SC 29201  
803.737.7781  
sprice@che.sc.gov

South Dakota

Katie Hubbart  
Academic Affairs Specialist  
South Dakota SARA Coordinator  
South Dakota Board of Regents  
306 East Capitol Avenue, Suite 200  
Pierre, SD 57501  
605.773.3455  
Katie.Hubbart@sdbor.edu
Tennessee

Julie Woodruff  
Assistant Executive Director and Lead Attorney for DPSA  
Tennessee Higher Education Commission  
404 James Robertson Parkway, Suite 1900  
Nashville, TN 37243  
615.253.8857  
 julie.woodruff@tn.gov

Texas

Jessica Acton  
Program Director, Academic Quality and Workforce  
Texas Higher Education Coordinating Board  
P.O. Box 12788  
Austin, TX 78711  
512.427.6214  
jessica.acton@thecb.state.tx.us  
State Website  http://www.thecb.state.tx.us/

U.S. Virgin Islands

Camille McKayle  
Provost and Vice President for Academic Affairs  
University of the Virgin Islands  
#2 John Brewers Bay  
St. Thomas, USVI 00802  
340.693.1200  
cmckayl@uvi.edu

Utah

Cynthia "Cyd" Grua  
Director, Instructional Technology  
Utah System of Higher Education  
Board of Regents Building, The Gateway  
60 S 400 W  
Salt Lake City, Utah 84111  
801.321.7152  
cgrua@ushe.edu  
State Website  https://higheredutah.org/sara/

Vermont
Bill Bates  
Chief Financial Officer  
Vermont Agency of Education  
1 National Life Drive, Davis 5th Floor  
Montpelier, VT 05620  
802.595.5402  
bill.bates@vermont.gov

Virginia

Darlene Derricott  
Director of Academic Services  
State Council of Higher Education for Virginia  
101 N. 14th Street, 9th Floor  
Richmond, VA 23219  
804.225.2621  
DarleneDerricott@schev.edu  
State Website http://www.schev.edu/index/institutional/state-authorization-reciprocity-agreements-%28sara%29

Washington

Sam Loftin, J.D.  
Director of Consumer Protection  
Washington Student Achievement Council  
P.O. Box 43430  
Olympia, WA 98504-3430  
360.753.7866  
samL@wsac.wa.gov

West Virginia

Nikki Bryant  
Compliance Officer for Authorization and Proprietary School Programs  
West Virginia Higher Education Policy Commission  
1018 Kanawha Blvd. East, Suite 700  
Charleston, WV 25301  
681.313.2290  
nikki.bryant@wvhepc.edu  
State Website http://www.wvhepc.edu/inside-the-commission/special-initiatives/state-authorization-reciprocity-agreement-sara/

Wisconsin
Monique Currie  
Policy Advisor  
Policy and Government Relations  
Wisconsin Technical College System Office  
4622 University Ave., PO Box 7874  
Madison, WI 53707-7874  
608.266.2449  
Monique.Currie@wtcsystem.edu  
State Website: http://www.heab.state.wi.us/dlab/  

Wyoming

Larry Buchholtz  
Chief Operating Officer  
State of Wyoming  
Wyoming Community College Commission  
2300 Capitol Ave., 5th Floor, Suite B  
Cheyenne, WY 82002  
307.777.7068  
larry.buchholtz@wyo.gov